PRIVACY POLICY

This following document sets forth the Privacy Policy for how YWAM Aruba collects, uses, maintains, and discloses information collected from users (each, a 'user') of our website: www.vwamaruba.com

YWAM Aruba is committed to providing you with the best possible customer service experience. YWAM Aruba is bound by the Privacy Act 1988 (Crh), which sets out a number of principles concerning the privacy of individuals.

PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from users in a variety of ways in connection with activities, services, features or resources we make available on our website. Users may visit our website anonymously. We will collect personal identification information from users only if they voluntarily submit such information to us. Users can always refuse to personally supply identification information, except that it may prevent them from engaging in certain website related activities.

NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about users whenever they interact with our website. The non-personal identification information may include the browser name, the type of computer and technical information about users means of connection to our websites, such as the operating system and the Internet service providers utilized and other similar information.

WEB BROWSER COOKIES

Our website uses 'cookies' to enhance a user's experience. The user's web browser places cookies on their hard drive for record-keeping purposes and sometimes to store information about the users' preferences for use of the website. The user may choose to set their web browser to refuse cookies or to alert them when cookies are being sent. If they do so, note that some parts of the website may not function properly as a result.

HOW WE USE COLLECTED INFORMATION

YWAM Aruba may collect and use users' personal information for the following purposes:

To run and operate our website: We may need your information display content on the website correctly.

To improve customer service: The information the user provides helps us respond to

customer service requests and their support needs more efficiently.

To personalize user experience: We may use information in the aggregate to understand how our users as a group use the services and resources provided on our website.

To improve our website: We may use feedback users provide to improve our products and services.

To send periodic emails: We may use the email address a user provides voluntarily to respond to their inquiries, questions, and/or other requests.

To send regular update emails: We may use the email address a user provides voluntarily to send regular emails to inform the user of updates.

ACCESS, CORRECTION, DELETION OF YOUR INFORMATION

We respect your privacy rights and provide you with reasonable access to the personal data that you may have provided through your use of the website. If you wish to access or amend any other personal data we hold about you, or to request that we delete or transfer any information about you, you may contact us as set forth in the 'Contact' section. At your request, we will have any reference to you deleted or blocked in our database.

At any time, you may object to the processing of your personal data, on legitimate grounds, except if otherwise permitted by applicable law. If you believe your right to privacy granted by applicable data protection laws has been infringed upon, please contact YWAM Aruba at info@ywamaruba.com. You also have a right to lodge a complaint with data protection authorities.

You may opt-out from the collection of navigation information about your visit to the website by Google Analytics by using the <u>Google Analytics Opt-out feature</u>.

HOW WE PROTECT YOUR INFORMATION

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our website.

However, no method of transmission over the internet, or method of electronic storage, is 100% secure. We cannot ensure or warrant the security of any information you transmit to us or store on the website, and you do so at your own risk. We also cannot guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If you believe your personal data has been compromised, please contact us as set forth in the 'Contact' section.

If we learn of a security systems breach, we will inform you and the authorities of the occurrence of the breach in accordance with applicable law.

SHARING YOUR PERSONAL INFORMATION

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our ministry partners and trusted affiliates for the purposes outlined above. We may use third-party service providers to help us operate our ministry and the website or administer activities on our behalf, such as sending out newsletters, surveys, or hosting. We may share user's information with these third parties for those limited purposes, provided the user has given us permission. This permission is obtained when the user uses this website as outlined below in 'Your acceptance of these terms'.

ELECTRONIC NEWSLETTERS

If the user decides to opt-in to our mailing list, they will receive emails that may include ministry news, updates, related opportunity, or service information, etc. We may use third-party service providers to help operate our ministry and the website or administer activities on our behalf, such as sending out newsletters or surveys. We may share the user's information with these third parties for those limited purposes provided that the user has given us their permission. This permission is obtained when the user decides to opt-in to our mailing list.

COMPLIANCE WITH CHILDREN'S ONLINE PRIVACY PROTECTION ACT

Protecting the privacy of the very young is especially important to us. For that reason, we never collect or maintain information at our website from those we know are under 13-years old, and no part of our website is structured to attract anyone under 13-years old.

CHANGES TO THIS PRIVACY POLICY

YWAM Aruba has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

YOUR ACCEPTANCE OF THESE TERMS

By using this website, you signify your acceptance of this policy. If you do not agree

to this policy, please do not use our website. Your continued use of the website following the posting of changes to this policy will be deemed your acceptance of those changes.

CONTACT US

If you have any questions about this Privacy Policy, the practices of this website, or your dealings with this website, <u>please contact us</u>.

Mail address:

Attn Privacy Policy Bringamosa 7F

Santa Cruz, ARUBA

Phone: +297 562 2525

Email: info@ywamaruba.com

This document was last updated on January 22, 2024.